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**Suzanne Colley**  
**Executive Vice President – Operations**  
**Pacific Art Group**

As Executive Vice President of Operations at Pacific Art Group (PAG), Sue Colley brings a unique blend of management expertise in large scale operations, customer service and supply chain inventory management for the art and wall décor publishing industry.

Prior to PAG, Sue was Vice President – Operations for Devon Publishing Group, the largest publisher of art in the US. Her responsibilities included customer service, field service operations, sales to the independent retail channel and international operations for this four company group. With a customer base of more than 20,000 on a global basis, Sue was instrumental in creating a website and web ordering system for the group, enhancing customer service while significantly increasing operational efficiencies.

She made her most distinguished career mark however at Portal Publications, one of the world's largest publishers of graphic arts. During a span of 19 years, Sue helped take the company from 20 million to 65 million dollars in annual sales. As vice president of operations, she managed the customer service group with a customer base of 12,000 accounts, and oversaw the warehouse management systems of a 150,000 square foot facility, including the light manufacturing process of 4,000 skus for 1-3 day finished goods inventory. During her tenure, Sue led the purchasing/forecasting team responsible for managing 5,000 skus across 5 product categories. She was also responsible for the design and implementation of comprehensive CRM and ACD systems and successfully established the company's EDI partnerships with major customers.

Earlier in her career, Sue worked in the operations utility area for Bank of America. Her education includes a degree from the Fashion Institute of Design & Merchandising in Los Angeles with an emphasis in buying and retail merchandising.



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